

## BUSINESS PROCESS REVIEW

A large government health agency required a detailed review of their Project Management Framework across both their technical and business PMOs.

The aim was to identify inefficiencies and inconsistencies across their Project Management Lifecycle and make recommendations to the executive team for process improvement.

### Key Challenges

- Summarising an extensive list of process maps and models and detailing different stages of project lifecycle into a consolidated helicopter view for executives
- Developing a Process reference landscape that could be interpreted similarly by both Business and Technical stakeholders

### Solution

- A detailed landscape was developed and presented as a process comic
- Business and Technical users were both instantly able to connect with the visual representation of their process landscape
- The exercise enabled the executive team to easily comprehend the gaps in current process and take timely corrective action

